



420 Ruthertford Ave. Charlestown MA 02129 | [move@stairhoppers.com](mailto:move@stairhoppers.com) | 857-928-0876

Thank you for choosing Stairhopper Movers for your relocation. Below you'll find very important information about your upcoming move. PLEASE READ IT CAREFULLY, SIGN WHERE INDICATED AND SEND THE FORM BACK TO US PRIOR THE MOVE. Returning methods: email ([move@stairhoppers.com](mailto:move@stairhoppers.com)) and fax only (781-219-3406).



1. Time starts when our team of movers leaves the storage facility, located in Charlestown MA and ends when the team returns to our storage facility. If storage services are requested, the time will end after everything is unloaded into one of our storage units.

2. There is a minimum of 3 h charge for all moves and we charge 15 min increments. The travel time is included in the minimum charge.

3. All the packing materials (tape, mattress covers, bubble wrap, shrink wrap, boxes etc.) and tolls (if any) are not included in the hourly rate and they will be additional charges.

4. Other possible charges:  
- appliance fee (washer/drier/fridge/stove): \$40.00/item  
- piano fee: \$200.00 (first floor to first floor and/or elevator only). Please bring to our attention in writing the size and type of piano you're moving and also the access you have at both locations  
- hoisting services: \$75.00/first item, \$25/any additional items (if any)  
- overweight item fee (valuable/gun safe): \$ 150.00  
- trash disposal fee – it will be set on the moving day based on the volume and weight of the item(s) to be disposed, if any  
- parking permits (if requested): \$160.00 (no meters) or \$180.00 (with meters); the prices are per location; **parking permits are pulled only if the customer request that in writing, we don't pull them by default; parking permits need to be requested at least 5 business days prior the moving date.** If any parking tickets are applied during the move, those will be added to the final cost of your relocation.

5. Valuable items such as: cash, documents, jewelry, gift cards, family photos, remote controls, keys, etc. should be removed **prior the move** as we have NO liability over this items.

6. All the drawers need to be empty and their content should be packed in boxes/suitcases/bags.





7. Our liability will not allow us to hook/unhook appliances for you (washer, dryer, stove, dish washer etc.) or mount/unmount TVs, shelving units or any other items off the wall.

8. Any exercise equipment with electrical connectors, need to be disassembled (if needed) prior the move as we have no liability over the disassembling process.

9. Our teams will only carry regular, hand tools to be used for your furniture, please bring it to our attention if electric drill or screwdriver is needed.

10. As a moving carrier, we are only allowed to transport household goods, no living plants or animals will be moved along with your shipment.

11. Customers are not allowed in the truck at any time, so you will need to arrange your own transportation.

12. Deposits are non refundable in case of cancellation, regardless the notice and reason for cancellation.

Customer: Jacob Dshaupe  
(printed name)

[Signature]  
(signature)

7/1/18  
(date)